

What is Livongo's Communication Policy?

Telephone

I hereby give my consent for Livongo Health, Inc. ("Livongo") to use and disclose protected health information (PHI) about me to carry out treatment, payment and health care operations (TPO). With this consent, Livongo may call my home number, mobile number or other alternative number and leave a message on voicemail in reference to any items that assist Livongo in carrying out TPO, such as reminders, insurance items, shipment and delivery of supplies, health profile updates and any calls pertaining to my care, including conversations with Livongo Certified Diabetes Educators.

Text

I hereby give my consent for Livongo to use and disclose protected health information (PHI) about me to carry out treatment, payment and health care operations (TPO). With this consent, Livongo may contact me via unencrypted SMS text messages in reference to any items that assist Livongo in carrying out TPO, such as reminders, insurance items, shipment and delivery of supplies, health profile updates and any communications pertaining to my care, including text messages exchanged with Livongo Certified Diabetes Educators and automated text message campaigns.

Email

I hereby give my consent for Livongo to use and disclose protected health information (PHI) about me to carry out treatment, payment and health care operations (TPO). With this consent, Livongo may contact me via unencrypted email in reference to any items that assist Livongo in carrying out TPO, such as reminders, insurance items, shipment and delivery of supplies, health profile updates and any communications pertaining to my care, including information exchanged with Livongo Certified Diabetes Educators and email message campaigns.